Project Director, Population Health

Reports to: Chief Strategy Officer (CSO)

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<th>Level/Grade</th>
<th>Type of Position</th>
<th>Hours/Week</th>
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<tr>
<td>Senior Professional</td>
<td>Full Time</td>
<td>40 hours/week; Exempt</td>
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GENERAL DESCRIPTION
This position will help guide The Health Collaborative’s vision and strategy for population health work and specifically will be responsible for successful implementation of the Accountable Health Communities (AHC) federal grant, which aims to improve identification and linkages to services for vulnerable populations. The grant is funded through Centers for Medicare and Medicaid Services (CMS). This individual will be responsible for the overall management of grant deliverables, including development of strategy for 12-month extension through 2023 and ongoing engagement with clinical and navigation partner agencies in the AHC project. The position requires project management expertise to identify opportunities for improvement as well as teach, coach and monitor progress aligned to model goals and milestones as set by CMS. The position requires the ability to work with various partners, utilize data sets to interpret and analyze quality outcomes and review project screening and navigation processes to ensure model compliance and identify improvement opportunities. Additionally, this position requires the ability to collaborate and coordinate with other population health initiatives to ensure alignment across the AHC model and population health strategy at THC.

JOB RESPONSIBILITIES

- Lead successful implementation of Greater Cincinnati’s Accountable Health Communities grant, including development of strategy for 12-month extension and identification of system-level improvements that strengthen services and outcomes for made vulnerable populations
- Serve as liaison with CMS/CMMI team to ensure all project goals and milestones are achieved
- Lead and convene the Advisory Council and key stakeholders to drive toward project success and support the development of a long-term health related social needs strategy for the region
- Serve as a strong leader and community change-agent to influence, motivate and catalyze regional efforts to address social determinants of health
- Develop and maintain positive relationships with health care leaders, clinical teams, community navigation and social services agencies
- Contribute to and engage in regional and national AHC/CMS/CMMI sponsored learning activities
- Identify and use appropriate project management tools and concepts (scope management, planning, budget management, risk/issue management, communications management) to ensure deliverables are met
- Provide technical assistance and Quality Improvement leadership to clinical and navigation partner agencies working to identify needs and opportunities, to prioritize areas of focus, assess available and needed resources, and assist in implementation
- Use data reports as a basis for driving change clinical and navigation partners
- Ensure proper use and protection of information assets by complying with the organization’s information privacy and security policies to protect assets from unauthorized access and by reporting any security events or potential events or other security risks to the organization
- Work alongside and collaborate with Sr. Manager Population Health Strategies and THC leadership to develop and implement alignment strategies for clinical-community linkages that match the regional health agenda
- Perform other duties as assigned

POSITION REQUIREMENTS

- Proven track record of motivating and bringing together large groups to lead community change
- Knowledge of and experience with various quality and process improvement methodologies
- Experience working with clinical data, preferably health care data related to claims or clinical measures
- Excellent interpersonal and communication skills
- Strong Microsoft Office skills including Excel, PowerPoint and Outlook
- Ability to interpret and apply information from multiple sources in responding to business questions
- Ability to work independently and in small work groups with staff members and managers
- Ability to generate innovative ideas to improve processes and create efficiencies
- Extreme attention to detail
- Excellent verbal and written communication, organizational and project management skills also required.
- Experience collecting and analyzing key quality indicators with corresponding deployment of interventions to improve processes and outcomes
- Ability to convene meetings and training sessions for partner practices
- Ability to produce periodic reports as required by the project
- Ability to travel by car within SW Ohio, approximately 3-5 business days per month
- Must be able to sit for extended periods of time in meetings and in front of a computer screen
- Experience in managing partnerships with multiple organizations including the supporting relationships
- Ability to prioritize, organize, manage, and fulfill expectations
- Familiarity with workflow redesign, use of data systems and federal healthcare grants a plus
- Familiarity with data analytics and data visualization
- Excellent skills in problem solving, influencing, facilitation, and consensus building
- Experience managing complex projects
- Ability to work with a variety of individuals and groups in different roles
- Healthcare quality improvement and community organizing skills are desired

**EDUCATION/CERTIFICATION REQUIREMENTS**
- Bachelor’s degree in public health, social work, healthcare administration, or a related field
- Master’s degree preferred. Experience in lieu of degree will be considered.

**OTHER INFORMATION**
- Salary range: $72,000 - $80,000

**APPROVED BY**  Kate Schroder, CSO  **DATE POSTED**  08/30/2021

_Disclaimer: Nothing in this job description restricts the company’s right to assign responsibilities to this job at any time as critical features of this job are subject to change any time._